

Quinn Hotels selects Kronos to manage its workforce

Hotels to gain greater visibility to staff costs and absence levels

July 4, 2008: Quinn Hotels has selected Kronos to manage more than 1,180 employees at The Slieve Russell Hotel, Buswells Hotel, The Iveagh Fitness Club in Ireland and The Belfry in the West Midlands in the UK. The Kronos solution has enabled the hotels to eliminate payroll inaccuracies and provide real-time visibility to employee absence information. Kronos was rolled out in the Slieve Russell Hotel approximately four years ago and more recently at the other establishments.

Kronos replaced a predominately manual time and attendance system and has helped the group to manage payroll administration and workforce management consistently across the hotels.

It provides each hotel with a solution for managing time and attendance, which interfaces with the hotel's existing payroll system. This has significantly reduced payroll administration time and assists with eliminating payroll inaccuracies. Kronos alerts managers to trends in absence and sickness and they use Kronos to input staffing schedules for the coming weeks, from which a report is created to highlight the cost of running all the departments for that period, which assists in controlling staffing costs and budgets.

"We selected Kronos as it can deal with the complex nature of hotel shift patterns, provide us with essential visibility to employee absence levels and trends and accurately monitor and measure the time and attendance of our employees," said Orla Murphy, HR Manager at Quinn Hotels. "Kronos enables us to automate processes and eliminate unnecessary paperwork."

Employees will clock in and out of shifts using Kronos through a combination of biometric fingerprint scanners and swipe card readers.

Keith Statham, Managing Director, Kronos UK, commented: "When a huge part of your workforce is made up of employees responsible for customer service, they become arguably the most important element of your business. They represent the

major operating cost and your largest controllable expense - managing them efficiently is a critical task.”

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About Kronos:

Kronos Incorporated empowers organisations around the world to effectively manage their workforce. At Kronos, we are experts who are solely focused on delivering software and services that enable organisations to reduce costs, increase productivity, improve employee satisfaction, and ultimately enhance the level of service they provide. Kronos serves customers in more than 60 countries through its network of offices, subsidiaries, and distributors. Widely recognised as a market and thought leader in managing the workforce, Kronos has unrivalled reach with more than 30 million people using a Kronos solution every day. Learn more about Kronos at www.kronos.com/uk.